APPLICATION MANAGED SERVICES

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Is your Kinaxis Maestro performing at 40% of its potential?

Most implementations are.
And leadership doesn't know it.



Average realised value in underperforming deployments

Simbus Technologies

www.simbustech.com

WARNING SIGNS

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The signs your Maestro deployment is drifting

- Planners routinely overriding system recommendations
- Declining usage metrics across the planning organisation
- S&OP meetings driven by Excel, not Maestro
- Business teams that no longer trust the outputs

ROOT CAUSE

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It's not the platform. It's what happened after go-live.

Configuration drift | Data quality degradation | Operating model lag

- These are signs of drift — not a platform failure
- The system can still deliver full value with the right interventions

SOLUTION

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Simbus Application Managed Services

Proactive health management, not reactive firefighting.

Quarterly health assessments
Identify degradation early before business impact compounds

Targeted interventions
Prescriptive fixes — not broad, disruptive overhauls

Configuration governance
Prevent drift from creeping back after remediation

Operating model support
Evolve your model as the business changes

ACT NOW

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Don't wait for the next budget cycle.

Early intervention is faster, cheaper, and more effective than fixing a compounded Kinaxis performance problem.

Faster
time to resolve

Cheaper
than reactive fixes

Effective
sustained outcomes